



October 17, 2023

Dear Valued Client,

We are contacting you regarding a small change relating to the labeling of the biopreservation media products in our portfolio (CryoStor and HypoThermosol) that are distributed for BioLife Solutions (BLS).

What is changing?

Starting immediately, we will no longer affix a Charles River (CRL) customer support label to the bottle/vial/bag for the products listed below. These products will ship with the original BLS label only which does not include (BPM) in the name as that is specific to the CRL product codes.

- Cryostor Media (CRL product codes: BPM 202102, BPM 205102, BPM 210102, BPM 210202, and BPM 210373).
- HypoThermosol Media (CRL product codes: BPM 101102, BPM 101104, BPM 101204).

Please note that there is no change to the physical product itself, the packaging material, or the CRL codes used for ordering these biopreservation media products.

If you have any questions, please contact your local Business Development Representative.

Sincerely,

Wassim Basheer
Senior Product Manager
Charles River | Cell Solutions